

THE FEDERAL DEPOSIT INSURANCE CORPORATION

Sponsors

PROTECTING THE FINANCIAL SECTOR— A PUBLIC AND PRIVATE PARTNERSHIP

An Outreach Meeting of the
Financial and Banking Information Infrastructure Committee and the
Financial Services Sector Coordinating Council

Oakland, California
October 16, 2003

8:30-8:40 a.m. Welcome and Opening Remarks

Nancy E. Hall, Regional Director
Federal Deposit Insurance Corporation

8:40-9:10 a.m. Keynote Address

Michael Zamorski
Director Division of Supervision and Consumer Protection
Federal Deposit Insurance Corporation

FBIIC Representative

**9:10-10:00 a.m. The Evolving Public-Private Partnership/Getting Physical and
Cyber Threat Vulnerability Information**

- Where can I obtain information?
- What is being done to identify and ameliorate vulnerabilities?
- What do the Homeland Security threat levels mean?

Brian Tishuk, Deputy Director, Office of Critical Infrastructure
Protection and Compliance Policy, U.S. Treasury
FBIIC Representative
FS-ISAC Representative

Moderator:

10:00-10:30 a.m. Break

Oakland Federal Building Cafeteria
5th Floor, South Tower or 5th Floor Terrace (weather permitting)

10:30-11:30 a.m. Physical Threats—Protecting Your Financial Institution

- What is being done to protect the local area?
- If an event occurs, what actions will state and local government take?
- What should my financial company have in place now?
- What should I do in response to the Homeland Security Threat levels?

Department of Homeland Security Representative
State DHS Representative
Local Office of Emergency Management Representative
Financial Sector Representative
Moderator:

11:30 a.m.-12:00 p.m. Establishing Your Communication Links

- What should I communicate with my customers and business partner?
- What internal and external communication links should I have?

Insurance Representative
Investment Representative
Financial Sector Representative

Moderator:

12:00-1:15 p.m. Lunch

On Your Own

1:15-2:15 p.m. Business Continuity Planning and Managing Your Outsourcing Relationships—A Business Perspective

- How do I keep my business operating after an event?
- What are the top five things to do to manage your outsourcing relationship?

Bob Wilcox, Risk Assessment and BCP Coordinator
FiServ, Inc.

2:15-3:00 p.m. Incident Response Measures for Cyber Events

- What are the steps to take when there is a cyber intrusion?
- Why should you involve law enforcement?
- Who do you contact?

FBI

3:00-3:30 p.m. Break

Oakland Federal Building Cafeteria
5th Floor, South Tower, or 5th Floor Terrace (weather permitting)

3:30-4:00 p.m. The Role of Cyber Insurance

- What cyber risks are not covered by traditional insurance?
- What questions does management need to ask to identify the appropriate coverage?
- Does the insurance industry provide cyber risk assessments?

Barbara Ewing
Zurich Insurance

4:00-4:15 p.m. Closing Remarks

Nancy E. Hall, Regional Director
Federal Deposit Insurance Corporation